



**NOKIA**  
CONNECTING PEOPLE

**OWNER'S  
MANUAL**

**NOKIA  
6188**

# Keys

## Ⓢ (Power key)

Press and hold to turn your phone on or off.

**Fixed antenna**  
Do not attempt to extend or remove!

## Earpiece

Press the scroll keys up or down during a call to adjust the listening volume.



## (Softkeys)

Their current function is displayed above the key; these labels change when accessing the various phone features.



## (Scroll keys)

Scroll through menus, sub-menus, and the phone book. Press and hold for continuous scrolling.



Push this key to end a phone call or to return to the start screen.



Use this key to dial and answer phone calls.



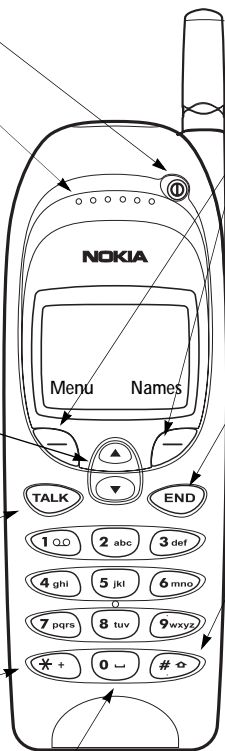
Press to select upper or lower case letters when editing text. Press and hold while **ABC** or **abc** is displayed to enter numbers rather than letters.



Press this key to select special characters when entering text and numbers.



Use this key to enter an empty space between letters when entering text.



## Indicators and Icons



You have an active call.



The phone is waiting for you to enter numbers or text.



You have turned off your phone's keypad tones, warning tones, message alert tones, and set your ringing tone to **Silent**.



Keyguard has been activated to help prevent any accidental keypresses.



You have one or more voice messages waiting.



You have one or more unread text messages waiting.



Digital service is available.



Your phone is roaming outside of your home area.



Any characters you enter will be upper-case letters or numbers. Press the # key to switch letter case.



Any characters you enter will be lower-case letters or numbers. Press the # key to switch letter case.



Appears when you press and hold the # key while editing text. Only numbers can be entered while in this mode.



The alarm clock is set.



Your phone is ready to place or receive a data call. (If available through your service provider.)



You have a reminder in your calendar to do something (appears only on Calendar display).



You have a reminder in your calendar that it's someone's birthday (appears only on Calendar display).



You have a reminder in your calendar to call someone (appears only on Calendar display).



You have a reminder in your calendar of a meeting (appears only on Calendar display).

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# 1. Safety At A Glance



Read these simple guidelines before using your phone. Failure to comply with these guidelines may be dangerous or illegal.

*For more detailed safety information, "Important Safety Information" on page 77.*



## Road Safety Comes First

Don't use a hand-held phone while driving; park the vehicle first.



## Switch Off In Hospitals

Switch off your phone when near medical equipment. Follow any regulations or rules in force.



## Switch Off On Aircraft

Mobile phones can cause interference. Using them on aircraft is illegal.



## Switch Off When Refueling

Do not use the phone at a refueling point. Do not use near fuels or chemicals.



## Switch Off Near Blasting

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules in force.



## Interference

All mobile phones may get interference which could affect performance.



## Use Sensibly

Use only in the normal position (to ear). Avoid unnecessary contact with the antenna when phone is on.



## Qualified Service

Only qualified service personnel may install or repair wireless phone equipment.





## Accessories and Batteries

Use only approved accessories and batteries. Do not connect incompatible products.

## FCC/Industry Canada Notice

Your phone may cause TV or radio interference (e.g. when using a telephone in close proximity to receiving equipment). The FCC/ Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

## Using this Guide

The wireless phone described in this guide is approved for use in CDMA/AMPS networks.

A number of features included in this guide are called Network Services. They are special services provided by wireless service providers. Before you can take advantage of any of these Network Services, you must request them from your home service provider and obtain instructions for their use if they are available.

## Disclaimer

It's possible that you may not be able to activate your phone on all wireless systems. Please see your service provider for details.

## 2. Getting Connected

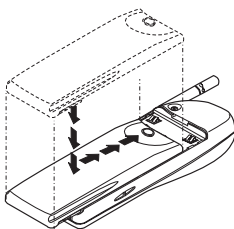
This section will help you understand the ins and outs of charging and using your battery.

### Attaching your battery

Simply place the battery in the grooves on the back of your phone. Then slide the battery upward until it clicks.

*Note: Use only those batteries approved by the phone manufacturer and recharge your battery only with the chargers approved by the manufacturer.*

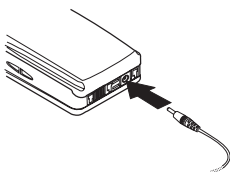
See "Important Battery Information" on page 6.



### Charging your new battery

Your phone can be used with either a rechargeable Li-Ion or NiMH battery. Note that a new battery's full performance is achieved only after two or three complete charge and discharge cycles.

With your phone powered on or off, connect the lead from the charger to the bottom of your phone. You can also place your phone on the charging stand (with the stand connected to a standard 120V AC outlet via either the ACP-7U or ACP-9U AC/DC adaptors).



When the battery begins charging, your phone will beep once and the battery strength indicator on the right side of the display will begin to scroll after a few seconds.

If your phone displays **Not charging**, charging is suspended. Check that the battery is connected only to an approved charging device. If the battery is very hot or cold, wait for a while; charging will automatically resume after the battery is restored to its normal operating temperature. If charging still fails, contact your service provider or retailer.

When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life.

**Important:** If left unused, a fully charged battery will discharge itself over time.

## When is a good time to charge?

Actually, you can charge anytime. If you have a NiMH battery, you should allow it to completely discharge once in a while.

When your phone beeps once and displays **Battery low**, you only have a couple of minutes of talk time remaining. The repetition rate of these battery-low warnings depend on the remaining battery capacity and the battery condition. These warnings are more frequent when you're in a call.

*Note: The phone will not give you the warning tone under certain conditions. See "Warning and game tones" on page 71.*

Once all the power has drained from your battery, you'll hear three beeps with the message **Recharge battery** on your display. At this point, your phone will switch itself off and you'll need to recharge your battery.

## When is charging complete?

When the charge indicators stop scrolling, your phone is considered fully charged. However, a slight increase in charge may occur if your phone is left connected to the charger for a couple more hours. This is called "trickle charge" or "maintenance charge." If your phone is powered off the display will clear when charging is complete.



Charging times depend on the type of battery and charger used.

*For approximate charging and operating times, see "Batteries" on page 72.*

### Can you make calls while charging?

Yes, you can. But your battery may not charge while a call is in progress (depending on which charger you are using). Charging should resume once you end the call.

*See "Chargers and Other Accessories" on page 74 for more information.*

### Discharging NiMH batteries

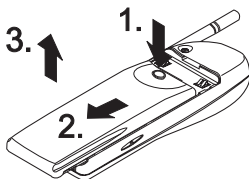
A NiMH battery lasts longer and performs better if you fully discharge it from time to time. To discharge the battery, leave your phone switched on until the battery is drained. The phone will display several messages that the battery is low and that you need to recharge it; just ignore them.

Do not attempt to discharge the battery by any other means.

## Removing the battery

**Note:** Switch off the phone before removing the battery!

1. Press and hold the button at the top of the battery.
2. Slide the battery toward the bottom of the phone.
3. Lift the battery off the phone.




## Important Battery Information

- The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- Use only batteries approved by the phone manufacturer and recharge your battery only with the chargers approved by the manufacturer. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life. If left unused a fully charged battery will discharge itself over time.
- (NiMH batteries only) For optimal operation, discharge the battery from time to time by leaving your phone switched on until it turns itself off. You can also use the battery discharge feature of any approved accessory available for your phone. Do not attempt to discharge the battery by any other means.
- Temperature extremes will affect the ability of your battery to charge: allow it to cool down or warm up first.
- Use the battery only for its intended purpose.
- Never use any charger or battery which is damaged or worn out.
- Do not short circuit the battery. Accidental short circuiting can occur when a metallic object (coin, clip, or pen) causes direct connection of the + and - terminals of the battery (metal strips on the back of the battery), for example when you carry a spare battery in your pocket or purse. Short circuiting the terminals may damage the battery or the connecting object.
- Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 59° F and 77° F (15° C and 25° C). A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. NiMH batteries' performance is particularly limited in temperatures below 14° F (-10° C). Li-Ion batteries' performance is particularly limited in temperatures below 32° F (0° C).
- Do not dispose of batteries in a fire!
- Dispose of used batteries in accordance with any local regulations.

## Cool Features

Did you know that you can lock the keys on your phone to prevent accidental key presses and phone calls? Or that you can call someone with the touch of a single button? You can also stop your phone from ringing without even answering the call.

These are just some of the many Cool Features you'll find in your phone. Look for the  icon throughout this owner's manual to find them.


## 3. Using Your Phone


The first few days you have your phone, play with it to learn how the menu and submenu system works. The more you learn how to access these menus and submenus, the more fun you'll have with your phone.

This section describes the different methods of using your phone menus and submenus.

### What is the 'start screen'?

The start screen appears when you first turn your phone on, in its idle state.

Anytime you want to get to the start screen, press , except during a call (unless you want to hang up).

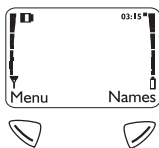
**CAUTION:** If you press  when the phone is requesting input (for example, a setting, phone number, name, etc.), the phone displays the start screen, the input is not saved, and the option is not selected.

### Navigating tools

#### Softkeys

Your phone has two softkeys that appear below the display. Their current function is indicated by the words appearing above them.

Simply press the corresponding key under the choice you wish to select.



This illustration shows the phone at the start screen. The start screen always displays **Menu** on the left and **Names** on the right. **Menu** allows you to access your phone's menus and submenus. **Names** allows you to access your phone book.

See "Using Shortcuts" on page 10 and "Phone book" on page 49.

## Scroll key

Your phone has scroll keys located just below your display. It has two arrows on it that look like ▲ and ▼. Press the scroll key up or down to navigate through your phone's menus and submenus. You can also use it to scroll through names and numbers in your phone book.

Also, when editing names and numbers (e.g. numbers in your phone book), you may notice a cursor flashing within the name or number. Pressing the scroll key up or down moves the cursor within the text, allowing you to insert letters, numbers, or special characters via the keypad.

*See "Entering text and numbers" on page 35 for more details.*

## Scroll bar

When you access your phone's menu and submenus, you will notice a scroll bar at the far right of the screen. This bar indicates where you are in the menu structure; each "tab" on the bar represents a different menu item.



For example, press **Menu** once. The scroll bar appears with the first (top) tab displayed. A different tab appears each time you press the ▼ or ▲ key to move up and down through the menu structure. The scroll bar works the same way with submenus.

## Scrolling through the main menu

Press **Menu** at the start screen. Then press ▼ or ▲ to reach the desired menu item.

Press **Select**, **Options** or **OK** (whichever appears) to enter submenus and to choose options.

Press **Exit** to exit the present menu or **Back** to go back one level.



## Menu and submenu numbering

When you scroll to a menu or submenu, the menu number and/or submenu number appears on the display above the scroll bar. If you become familiar with these numbers, you can use them as shortcuts for accessing different menus.

For example, when you scroll to Menu 2 (**Call log**) the number **2** appears in the top right-hand corner of the display. If you scroll to menu 4 (**Settings**), submenu 3 (**Security settings**), your phone will display **4-3** in the top right-hand corner.

*See “Summary of Menu Items” on page 11 for a list of your phone’s features along with their menu locations.*

*Also, see “Using Shortcuts” on page 10.*

## Using Shortcuts

Now that you know about shortcuts, use them as a quick and easy way to access a menu without having to scroll through other menus.

Press **Menu**, then menu number, then submenu number. For example, press **Menu**, then 2, then 3 to access the dialed calls feature (**Menu 2-3**).

Press the menu and submenu numbers within a couple of seconds of each other when using this method.

*For a summary of your phone’s menu structure, see “Summary of Menu Items” on page 11.*

## Help Text

If you’re not sure how a feature works, wait just a few seconds and help text will automatically appear for most of your phone’s features. Press **More** to see the next page of the text or **Back** to exit the help text. After a while, the help text will disappear by itself.

# Summary of Menu Items

## 01 Messages

### 01 1 Text messages

- 01 1 1 Inbox
- 01 1 2 Saved
- 01 1 3 Erase all

### 01 2 Voice messages

- 01 2 1 Listen to voice messages
- 01 2 2 Voice mailbox number

### 013 Welcome note

## 2 Call log

### 2 1 Missed calls

### 2 2 Received calls

### 2 3 Dialed calls

### 2 4 Clear call lists

- 2 4 1 All
- 2 4 2 Missed
- 2 4 3 Received
- 2 4 4 Dialed

### 25 Call timers

- 2 5 1 Last call
- 2 5 2 All calls
- 2 5 3 Life timer
- 2 5 4 Clear timers

## 3 Profiles

### 3 1 Normal *(the following options appear in all profiles)*

- 3 1 1 Select
- 3 1 2 Customize
  - 3 1 2 1 Ringing options
  - 3 1 2 2 Ringing volume
  - 3 1 2 3 Ringing tone
  - 3 1 2 4 Vibrating alert
  - 3 1 2 5 Keypad tones
  - 3 1 2 6 Warning and game tones
  - 3 1 2 7 Message alert tone
  - 3 1 2 8 Lights *(appears only in Car)*
  - 3 1 2 9 Automatic answer  
*(appears only in Car and Headset)*
- 3 1 3 Rename *(not available in Normal, Car, or Headset)*

### 3 2 Silent

### 3 3 Meeting

3 4 Outdoor

3 5 Pager

3 6 Car *(appears only after phone is connected to a car kit once)*

3 7 Headset *(appears only after connected to a headset once)*

## 4 Settings

### 4 1 Call settings

4 1 1 Emergency key 9

4 1 2 Automatic redial

4 1 3 Calling card

### 4 2 Phone settings

4 2 1 Clock

4 2 2 Alarm clock

4 2 3 Touch tones

4 2 4 Restore factory settings

4 2 5 Language

### 4 3 Security settings

4 3 1 Restrict calls

4 3 2 Access codes

### 4 4 Network services

4 4 1 Call forwarding \*

4 4 2 Call waiting \*

4 4 3 Send own caller ID with next call \*

4 4 4 Network feature setting

4 4 5 NAM selection

4 4 6 NAM update *(not available in some systems)*

*\* These items will not appear in your phone until they are activated with **Network feature setting**. See "Network feature setting" on page 46 for details.*

## 5 System

5 1 Automatic

5 2 Home area

## 6 Games

6 1 Memory

6 2 Snake

6 3 Logic

6 4 Dice

## 7 Calculator

## 8 Calendar

## 9 Keyguard

## 4. The Basics

You have purchased a powerful phone, with lots of features. Read this section for some very basic information on how to use your phone.

A more comprehensive description of your phone is covered in “Your Phone A to Z” starting on page 17.

### Switching the phone on and off

Press and hold the **Ⓢ** key for two seconds to switch the phone on or off.

#### Switching off with the **Ⓢ** key

Quickly press the **Ⓢ** key (**Switch off!** will appear, highlighted) then press **OK**.

*TIPS ON EFFICIENT OPERATION: As with any other radio transmitting device, do not touch the antenna unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.*

*WARNING! Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*

*See “Safety At A Glance” on page 1 for more information.*

### Getting a strong signal

Your phone operates on radio waves, and the quality of radio reception depends on the strength of the radio signal in your area. This radio coverage is maintained by a wireless network and the quality of calls on a wireless phone depends on the strength of the wireless radio signal.

If your phone does not detect service at power up, the message **Searching for service** will be displayed. The phone will continue to search for available service for 15 minutes, at which time it will display **No service** if none is found.

If your phone is powered on and service is lost, the message **Wait for service** will be displayed along with a scrolling bar. The phone will continue to search for available service for 15 minutes at which time it will display **No service** if none is found.

*Note: The phone will not work in analog mode while searching for digital service.*


## Checking signal strength

When at the start screen (see page 10) or in a call, the strength of the radio signal is indicated by the signal indicators on the left side of your phone's display. These indicators will move up as the strength of the signal increases and down as it decreases.



Increasing your phone's signal may be easy. Try moving your phone slightly, or move towards a window if you're calling from inside a building.

## Making a call


Your wireless phone does not have a dial tone. Simply enter the phone number (including area code, as needed) and press 

*NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.*

## Editing a number on display

If you make a mistake while entering a number to dial, press ▲ to move the cursor to the left and ▼ to move it to the right. Press **Clear** to delete the character to the left of the cursor.

## Dialing a phone number stored in the phone book

View stored names and numbers by pressing ▼ or ▲ from the start screen (see page 8), then press 

## Calling card calls

*See "Calling card" on page 26.*

## Emergency calls


See “Emergency calls” on page 33.

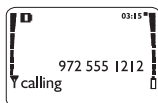
## Ending a call

Press .

## Answering a call

Press any key except  or .

Note: If Keyguard is on (see next paragraph), only  answers calls.



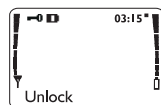
**Tip:** You can stop your phone from ringing without answering the call. Press  when the phone rings to mute the ringing.

You can still answer the call if **Call** or the name of the person who is calling is still flashing on your display.

If you don't wish to answer the call, it will be forwarded to your voice mailbox (provided you have a voice mail subscription).

## Keyguard



This feature helps to prevent accidental key presses (e.g. when your phone is in your pocket or in your purse) by disabling your keypad.



If any keys are pressed while Keyguard is activated, Press **Unlock** and then \* will display.

## Activating Keyguard

There are three different ways to activate Keyguard. **Keys locked** will appear on the display when activated.


- Press and hold  until **Keys locked** appears (not available during an active call)
- Press **Menu** 
- Press **Menu 9** at the start screen

## Deactivating Keyguard



There are two different ways to deactivate Keyguard.

- Press **Unlock**, then 
- Press and hold  until **Unlock keys?** appears, then press **OK** within 1 second

## Answering a call with Keyguard active

Only the  key will answer the call. After you end the call, Keyguard automatically becomes active again.

## Some notes about Keyguard

- *Calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency number). The number is displayed only after you have keyed in its last digit. Press  to initiate the call.*
- *The Emergency key 9 will not work with Keyguard enabled.*
- *You must deactivate Keyguard prior to turning off your phone.*
- *Pressing the  key quickly turns lights on for 15 seconds.*
- *Keyguard is automatically turned off when the phone is connected to a car kit. Keyguard is automatically re-enabled when removed from a car kit.*

## 5. Your Phone A to Z

### ABC/abc mode

This allows you to enter upper and lower case alphanumeric characters into your phone. This is necessary for entering names and numbers into your phone book, as well as editing any existing alphanumeric characters.

See “Entering text and numbers” on page 35 for more information.

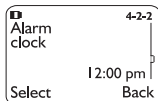
### Access codes

This is a security feature that allows you access to certain phone features.

See “Lock code” on page 43 and “Security code” on page 60.

### Alarm clock

The alarm clock uses your phone’s clock and can be set in advance to sound an alert at a designated time.



You can also turn your phone off after you’ve set the alarm. Your phone will automatically wake up and sound the alarm at the specified time.

The volume for the alarm clock is determined by the current ringing volume.

*Note: If you have selected the **Silent** or **Meeting** profile, your alarm will only beep once. The best profile to use while using the alarm clock is **Normal** or **Outdoor**, unless these have been modified from their original settings or renamed.*

*For more information on profiles, see page 53. Also, see “Clock” on page 29 for information on your phone’s clock.*

### Setting the alarm clock

1. Press **Menu 4-2-2 (Settings - Phone settings - Alarm clock)**
2. Enter time you wish to set alarm (e.g. enter 07:00 to set the alarm to 7:00; remember if your clock is 24-hour or am/pm). Existing digits will be replaced with the new alarm time.



### 3. Press **OK**

*Note: Step 4 appears only if you have selected am/pm format; see "Selecting time format" on page 29 for more information.*

### 4. Select either **am** or **pm** and press **OK**

## When the alarm goes off

Press **Stop** to shut off the alarm.

## Snoozing

Press **Snooze**

The alarm will go off again in 10 minutes. If you let the phone's alarm sound for 1 minute without pressing a key, it stops sounding for 10 minutes then starts again.

## If you turn off the phone

If you turn off the phone and the alarm is set, the phone switches itself on at alarm time, then the alarm sounds.

To shut off the alarm, press any key except **Snooze**. The phone displays **Keep the phone on?** Press **Yes** to keep it on or **No** to switch it off.

*Note: If you do not make a selection after 1 minute, the phone will automatically shut itself off.*

If you press **Snooze**, the phone turns itself off for 10 minutes, then back on to sound the alarm.

*REMEMBER! Do not switch on the phone when wireless phone use is prohibited, or when it may cause interference or danger.*

## Turning the alarm clock off

Press **Menu 4-2-2 (Settings - Phone settings - Alarm clock)**, then scroll to **Off** and press **OK**.

## All calls timer

This feature keeps track of the approximate time you have spent on all calls with your phone.

*See "Call timers" on page 25.*

## Automatic answer

This is a setting found in your phone's profile settings, under the **Car** and **Headset** profiles (see page 53). When this feature is turned on, your phone answers incoming voice calls after one ring.

*Note: **Car** and **Headset** profiles will not appear in your phone until you have connected an approved handsfree car kit or a headset to your phone at least once.*

### Activating automatic answer


1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight either the **Car** or **Headset** profile and press **Options**.

*Note: **Car** and **Headset** will not appear in the list unless the phone has already been connected to a car kit or headset.*

3. Highlight **Customize** and press **OK**. Scroll to **Automatic answer**, then press **Select** again.
4. Press ▼ to **On** and press **OK**.

*Note: This feature will not function with data calls.*

## Automatic redial

Your phone will redial the number you're trying to call up to 3 times after you hear a fast busy signal. Press  to stop the call attempts. It will not redial numbers to a busy party.

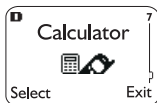
### Activating automatic redial

Press **Menu 4-1-2 (Settings - Call settings - Automatic redial)**, then press ▼ or ▲ to **On** and press **OK**

## Calculator

Your phone's calculator adds, subtracts, multiplies, and divides.

*Remember! Your phone must be switched on to use this feature. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*



## Using the calculator

1. Press **Menu 7 (Calculator)**
2. With the screen that contains a "0", enter the first number in the calculation (press # for decimal point)
3. To add, press \* (+ appears)  
To subtract, press \*\* (– appears)  
To multiply, press \*\*\* (\* appears)  
To divide, press \*\*\*\* (/ appears)  
To insert a decimal, press the # key
4. Enter the second number

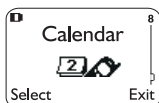
Repeat these steps as needed. If you need to erase any mistakes, press **Clear** to clear one number at a time.

5. Press **Options**. With **Equals** highlighted, press **OK**

*Note: You can also choose **Add, Subtract, Multiply, and Divide** from the list of options.*

## Calendar

The calendar helps you keep track of appointments, birthdays or meetings. It can even sound an alarm when it's time for you to make a call or go to a meeting.



*Remember! Your phone must be switched on to use this feature. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*

*Note: Your phone must remain on to use the calendar's alarm feature. If your phone is off, the alarm will not sound at its scheduled time.*

## Using the calendar

1. Press **Menu 8 (Calendar)**
2. If you are not in a digital service area, you will be prompted to set your phone's time and date  
  
When your phone prompts you for the time with **hh:mm**, enter the time in hours and minutes (using two-digit fields), then press **OK**

*Time format (24-hour or am/pm) is set using the Clock.  
See "Clock" on page 29.*

When your phone prompts you for the date with **mm/dd/yyyy**, enter the month and day (using two-digit fields) and year (using a four-digit field), then press **OK**.

**Tip:** Use ▼ to move the cursor right and ▲ to move it left. When you enter a digit, it writes over the number to the right of the cursor.

3. Your phone now displays the current day. You can also scroll to different days by pressing ▼ or ▲.
4. Once you're at the date you want, press **Options**. Then use ▼ to highlight the option you want, and press **Select**. The options are:

### Option 1: View day

With this option, you can view the notes of the day currently on display.

Use ▼ to scroll through the notes. Each note allows you to choose the following **Options**:

**Erase** clears the note from your calendar.

**Edit** gives you the same prompts you got when you made the note.

**Move** gives you the date prompt so you can move the note to another date.

### Option 2: Make note

With this option, you'll need to choose **Reminder**, **Call**, **Meeting**, or **Birthday**. Your phone will prompt you for more information depending on which one you choose. You can also set an alarm for any calendar note.

*See "Entering text and numbers" on page 35 for help with entering information at the **Subject:** prompt.*

*Note: When the alarm goes off, you can press **Postpone** or **OK**. Press **OK** to shut off the alarm.*

### Option 3: Erase notes

With this option, you'll need to choose which notes to erase. If you choose all the notes for the day currently on display (**Of chosen day**), or **One by one** (for all notes in the calendar), your phone presents each note to you with the option **Erase** or **Back**.

If you choose **All at once**, your phone will delete all calendar notes. When prompted to confirm the erase, press **Yes** or **No**.

### Option 4: View all

This allows you to view the notes of the entire calendar. Use ▼ or ▲ to scroll through the notes. **Calendar memory empty** will appear if there are no notes in the calendar.

### Option 5: Go to date

Enter the date you wish to go to.

### Option 6: Set the date

Enter the day and month (using two-digit fields) and year (using a four-digit field), then press **OK**.

## Call forwarding

This network service is used to forward incoming calls to another number so you won't miss an important call. Check with your service provider for details.

*Note: Before you can activate this feature, you should first store the feature code given to you by your service provider. Otherwise, this feature may not appear in the menu or function properly.*

*However, you can use the feature code manually, if you choose, by including the feature code in front of the phone number to which you wish to forward your calls (e.g. \*72 416 555 1212).*

*See "Network feature setting" on page 46 for more details.*

*Note: If the code you store is not correct, the Call forwarding feature will not work.*

1. Press **Menu 4-4-1 (Settings - Network services - Call forwarding)**
2. Scroll to desired call forwarding feature  
(see options below)
3. Press **Select**
4. Highlight **Activate** and press **OK**
5. Enter phone number at **Number:** (or press **Search** to locate number in phone book) and press **OK**
6. Your phone will attempt to call the network to confirm the feature code you entered in Menu 4-4-4  
(see "Network feature setting" on page 46)
7. Once the feature code had been confirmed, the feature is activated

## Call forwarding options

This feature may not be available in all wireless networks. Contact your service provider for details and availability.

**Forward all calls** forwards all incoming calls.

**Forward if busy** forwards calls only when you're on the phone.

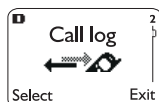
**Forward if not answered** forwards calls if you don't answer.

**Forward if out of reach** forwards calls if you are out of the serving wireless network.

**Cancel all call forwarding** cancels all call forwarding options you have made active.

## Call log

This feature automatically keeps track of numbers you've dialed, numbers that have called you, and the amount of time you've spent on calls.



## Using call log

1. Press **Menu 2 (Call log)**
2. Press ▼ to reach one of the following options, then press **Select** or **OK**


2-1 **Missed calls** - See page 45.

2-2 **Received calls** - See page 54.

2-3 **Dialed calls** - See page 33.

2-4 **Clear call lists** - See page 28.


2-5 **Call timers** - See page 25.

**Tip:** You can dial any of the phone numbers by pressing  while the number is on the display.

## Call log options

When you access **Dialed calls**, **Received calls**, or **Missed calls** and press **Options**, a list of options will appear.

**Call time** shows the date and time when the call was first connected (if clock has been set)

**Use number** allows you to view the number stored in the call log, save it in your phone book, or dial the number by pressing .

**Save** allows you to save the number into your phone book.

**Erase** will erase the number from the call list.

## Call restrictions

This feature allows you to restrict incoming and outgoing calls to and from certain numbers.

See *"Restrict calls"* on page 55 for details.

## Call settings

This feature allows you to access and activate some of your phone's features.

### Using call settings

1. Press **Menu 4-1 (Settings - Call settings)**

2. Press ▼ to reach one of the following options, then press **Select**

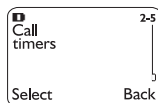
4-1-1 **Emergency key 9** - See page 34.

4-1-2 **Automatic redial** - See page 19.

4-1-3 **Calling card** - See page 26.

## Call timers

Your phone automatically keeps track of the approximate amount of time you've spent in calls.



1. Press **Menu 2-5 (Call log - Call timers)**
  2. Scroll repeatedly to access the following options
- Last call** displays call duration of last call.

*Note: Current call timer can be accessed by pressing **Details** while using the **Last call** timer. See page 31 for details.*

**All calls** displays call duration of all calls made since timers have last been reset (see page 28 for details on how to clear call timers).

**Life timer** shows duration of all calls; this cannot be reset (see page 42).

**Clear timers** clears all call timers except the Life timer (see page 28).

*Note: The actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.*

## Call waiting

With the call waiting feature, your phone will beep during a call to let you know you have an incoming call. Your phone may also display the incoming caller's identification

See "Call forwarding" on page 22 for details on caller ID.

## Answering an incoming call with call waiting


Press 



## Swapping between two calls

Press 

## Ending the calls

Press  to end both calls

## Activating call waiting

*Note: Check the documentation provided by your service provider for more details on this feature.*

## Caller ID

This is a network service that helps identify incoming calls. Contact your service provider for details.

When Caller ID is active, your phone may display the caller's phone number. The caller's name may also display if their name and number has been stored in the phone book or if the wireless network supports it.

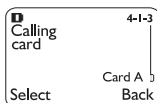
**Call** or **Call-caller ID unavailable** will display when the wireless network doesn't recognize the calling number. Also, **Call-caller ID blocked** may display if the calling party has blocked caller ID.

*Note: If you have stored a number more than once in your phone book, and that number is stored each time with a different name, then a name will not appear when someone calls from that number.*

See "Custom Tone" on page 32 for details on your phone book.

## Calling card

If you wish to use a calling card for long distance calls, you must first store your calling card information into your phone. Your phone can store up to four calling cards.



## Storing a calling card

1. Press **Menu 4-1-3 (Settings - Call settings - Calling card)**

2. Press ▼ or ▲ to desired calling card, press **Options**
3. Press ▼ or ▲ to **Edit**, press **OK**
4. Enter security code and press **OK**

*See "Security code" on page 60 for details on your phone's security code.*

5. Press **Select** at the **Dialing sequence** prompt.  
Press ▼ or ▲ to select the appropriate sequence for your card. Contact your long distance provider for details on the dialing sequence required.

Press **Select** to confirm your choice.

*Note: The order of the steps to follow may vary, depending on which dialing sequence your card uses.*

6. Enter access number when prompted for the calling card's access number (usually the 1-800 number listed on the back of the calling card), press **OK**

*Note: You can also retrieve the access number from your phone book if it has already been stored. Simply press **Search**, then ▼ or ▲ to find the number.*

7. Enter card number and/or PIN when prompted to enter calling card number and personal identification number, then press **OK**. Press **OK** again at **Save changes?**
8. Press ▼ or ▲ to display **Card name** and press **Select**. Enter card name using your phone's keypad, then press **OK**.


*See "Entering text and numbers" on page 35 if you need help on entering the card name*

## Choosing a calling card to use

1. Press **Menu 4-1-3 (Settings - Call settings - Calling card)**
2. Press ▼ or ▲ to desired card, press **Options**
3. Press ▼ or ▲ to highlight **Select** and press **OK**
4. Enter security code at **Security code:**, press **OK**
5. Your phone will display **Card ready for use**

## Making calling card calls

Enter the phone number, including any prefix (such as 0 or 1) that your calling card may require when you make a calling card call. See your calling card for instructions.

Press and hold  for a few seconds until your phone displays **Card call**.

When you see **Wait for tone, then press OK**, listen for the tone, then press **OK**. When you see **Wait for tone, press OK again**, listen for the tone, then press **OK**.

*Note: This procedure may not apply to all calling card options programmed into your phone. Please look at the back of your calling card or contact your long distance company for more information.*

## Change lock code

This feature allows you to change your lock code.

*See "Changing your lock code" on page 43.*

## Change security code

This feature allows you to change your security code.

*See "Changing your security code" on page 60.*

## Clear call lists

This feature will clear all dialed numbers, as well as numbers of answered calls and missed calls. You cannot undo this operation, so be careful.

*Also, see "Call log" on page 23.*

1. Press **Menu 2-4 (Call log - Clear call lists)**
2. Highlight either **All**, **Missed**, **Received**, or **Dialed** and press **OK** (**All** will clear all call lists, while the others clear their respective call lists)

## Clear timers

This feature clears all call timers (except for the life timer).

*See "Call timers" on page 25 for more details.*

1. Press **Menu 2-5-4 (Call log - Call timers - Clear timers)**

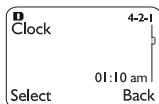
2. Enter security code at **Security code:** and press **OK**

**Careful:** *Clearing call timers cannot be undone. If you are using the call timers to log or track the amount of time you are using your phone, you may wish to record the call timers before you erase them.*

*Note: The life timer cannot be reset. See "Life timer" on page 42 for details.*

## Clock

You can program your phone's clock two different ways: you can either use the time and date information that's provided by the wireless network, or you can set it yourself with your own time.



You can also choose to hide the clock if you prefer.

*Note: Your phone also features an alarm clock. See page 17 for details.*

By default, the date and time is automatically set to your phone by your wireless network. If you wish to override the network clock, do the following:

### Setting your own time

1. Press **Menu 4-2-1 (Settings - Phone settings - Clock)**
2. Press ▼ to **Time settings**, press **Select**
3. Press ▼ to **Set clock**, press **Select** again
4. Enter the current time, then press **OK** (time will appear in **hh:mm**)
5. If the date has not been set, the phone will ask you to enter the current date, then press **OK** (date will appear in **mm/dd/yyyy**)

### Selecting time format

If you choose **am/pm** format, you will notice a small indicator that appears to the right of the displayed time. If the indicator is at the top, it's in am; if on the bottom, it's in pm.

1. Press **Menu 4-2-1 (Settings - Phone settings - Clock)**
2. Press ▼ to **Time format** and press **Select**
3. Press ▼ to either **24-hour** or **am/pm**
4. Press **OK**

If the time is not automatically available because you are outside of the digital network, or you wish to revert back to the wireless network's time, do the following:

### Setting the network clock

1. Press **Menu 4-2-1 (Settings - Phone settings - Clock)**
2. Press ▼ to **Time settings**, press **Select**
3. Observe the text: **Set by network**, press **Select** again

If you choose **Set by network**, your phone will display **Time is set**.

*Note: If you use the Set by network option while outside your digital network, you will be prompted to enter your own time (see above). Network time will replace the time you set once you re-enter your digital network.*

*Note: If your battery has been removed or has drained outside the digital network, you will be prompted to enter your own time only if the battery is replaced or recharged while still outside of the digital network (see above).*

### Displaying or hiding the clock


1. Press **Menu 4-2-1 (Settings - Phone settings - Clock)**
2. Press ▼ to either **Hide clock** or **Display clock** (only one will display depending on the current setting)
3. Press **Select**

## Conference call




This feature allows you to add a third party to a call.

*Note: This feature may not be available in all wireless networks or may be available as an option. Contact your service provider for details and availability.*


## Making a conference call

1. While in a call, enter the second phone number and press 

*Note: You can also make a third party call using the in-call menu. While in a call, press Options and scroll to New call. Enter the number you wish to call and then press OK.*

2. Once the third party answers, press  to connect all three parties
3. Press  again if you wish to disconnect the third party. Press  to drop both parties.

## Recalling a number from the phone book during a conference call

1. During the call, press **Options**
2. Press ▼ or ▲ to **Names** and press **OK**
3. Press **Select** at **Search**
4. Enter name and press **OK**, or just press ▼ or ▲ to scroll through the phone book
5. Press 

## Current call timer

This feature displays the running elapsed time on your screen while a call is active. Once the call has ended, simply press any key to clear the display (the display will also clear automatically after 10 seconds).

*Also, see "Call timers" on page 25.*

## Activating the current call timer

Press **Menu 2-5 (Call log - Call timers)** and press **Details**. With **Current call timer** displayed, press **Select**, scroll to **On**, and press **OK**

*Note: As with all call timers, the actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.*

## Custom Tone

This feature allows you to assign special ringing tones to phone numbers already stored in your phone book. So when your phone rings, you'll be able to quickly identify who's calling.

Your phone will also display an icon to identify that this person is in the custom tones list. You can assign as many as 20 names and numbers to the list.

Keep in mind that caller ID must be available and active in your phone in order to use this feature.

*Note: If you have selected the **Silent** profile, your phone will not ring when someone in your custom tone list calls.*

### Assigning a custom ringing tone to a name and number

1. In your phone book, locate the person you wish to add to the custom tone list.
2. With that person's name or number highlighted, press **Options** or **Details** and then **Options** (Depends on scrolling view of name and number selected)
3. Scroll to **Custom tone**, then press **Select**
4. Scroll through the list of ringing tones that are displayed and press **OK** when you make your choice

### Removing a name and number from the list

1. In your phone book, locate the person you wish to remove to the custom tones list
2. With that person's name or number highlighted, press **Options** or **Details** and then **Options** (Depends on scrolling view of name and number selected)
3. Scroll to **Custom tone**, then press **Select**
4. Scroll to **Default** and press **OK**

## Customize profiles

This feature allows you to customize individual profiles.

*See "Profiles" on page 53 for details.*


## Data and fax calls

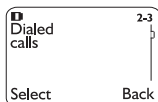
*Note: This feature may not be available in all wireless networks. Contact your service provider for details and availability.*


Your phone can function as a fax/modem when connected to your PC or laptop computer via the optional data cable. You must also have the appropriate fax or data software installed and configured to send and receive data or faxes. *(Please refer to the documentation included with your DLR-3 Data Cable.)*

## Dialed calls

Your phone automatically stores the last 10 numbers you've dialed.

1. Press **Menu 2-3 (Call log - Dialed calls)**
2. Press ▼ or ▲
3. Press  to dial the number you wish to call



You can also access the last 10 dialed numbers if you press  once, then press ▼ or ▲ to scroll through the list.

*Also, see "Call log" on page 23 for details on other call lists.*

## Dialed calls options

*See "Call log options" on page 24.*

## Earpiece volume

You can adjust the listening volume of your phone's earpiece by pressing ▼ or ▲ to decrease or increase the volume.

*See "Volume" on page 70 for details.*

## Emergency calls

1. If the phone is not on, switch it on
2. Key in the emergency number for your present location (e.g. 911 or other official emergency number). Emergency numbers vary by location.



### 3. Press

#### **IMPORTANT!**

*This phone, like any wireless phone, operates using radio signals, wireless and landline networks, as well as user-programmed functions which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g., medical emergencies).*


*Remember, to make or receive any calls, the phone must be switched on and in a service area with adequate wireless signal strength.*

*Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local wireless service providers.*

*If certain features are in use (keyguard, restrict calls, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local wireless service provider.*

*When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.*

## **Emergency key 9**

With this feature on, the phone attempts to make an emergency call when you press 9, then . The phone dials the emergency number pre-programmed into your phone.

*Note: You can also dial an emergency call by pressing and holding 9 until the phone indicates it is attempting to make an emergency call. However, this method does not work when Keyguard is active or when the phone is connected to a modem.*

*Note: This feature is disabled while playing games, using the calculator, or while editing (e.g. phone book entries, calendar, etc.).*

### **Activating Emergency key 9**

Press **Menu 4-1-1 (Settings - Call settings - Emergency key 9)**, scroll to **On** to activate or **Off** to cancel, then press **OK**.

**IMPORTANT!**

*Official emergency numbers vary by location (e.g. 911). Only one emergency number is programmed into your phone to be dialed automatically by Emergency key 9, which may not be the proper number in all circumstances.*

**Entering text and numbers**













You can enter text and/or numbers when storing information into your phone via your phone’s keypad. When you see the letter you wish to enter, simply press the key associated with that letter until it appears on the display (numbers also appear).

**ABC mode**

When you need to enter letters into your phone, it will automatically switch over to **ABC** mode.

Your phone displays the **ABC** icon to indicate that your phone is in ABC mode. It also displays when you are viewing names rather than numbers.

When **ABC** is displayed, you can enter these characters:

Key	Characters	Key	Characters
	.,?!-1		PQRS7
	ABC2		TUV8
	DEF3		WXYZ9
	GHI4		Enters an empty space, 0
	JKL5		(See next page for details)
	MNO6		Changes letter case; long press toggles between ABC/abc and 123 mode

While you’re editing a name, the ▲ key will move the cursor to the left, and ▼ will move it to the right. Press **Clear** to correct any mistakes.

If you wish to enter an empty space between characters, press 0 for each space.

## abc mode (Changing letter case)

Press the # key to switch between upper and lower case letters. The **ABC** icon will switch to **abc** to indicate you are using lower case.

## 123 mode


When storing names to the phone book, you can enter a number within a name at any time. Simply press that particular number key a few times until it appears, or press and hold the key for the same result.

However, you can do this more quickly by accessing the **123** mode, without having to scroll through each letter to access the number you wish to enter.

Simply press the # key for about 2 seconds while in **ABC** mode and the **123** icon will appear. While in this mode, only numbers can be entered. Letters cannot be entered unless your phone is in **ABC** mode.


Press the # key again for a couple of seconds if you wish to deactivate the **123** mode.

## Special characters (for storing names)


When in **ABC** mode (see page 17), you can press the  key and a collection of special characters will appear. You can use these characters to help when storing names in your phone book. Simply press ▼ or ▲ to highlight the one you wish to use and press **Insert**.

. , ? ! : ; - + # \* ( ) ' " \_ @ & \$ £ % / < > ¿ ¡ § = [ ] ¥


**TIP:** If you wish to access a special character that appears toward the end of this list, press ▲ for quicker access.

Also, you can access the . , ' ? ! - characters quickly by pressing the  key while in **ABC** mode.

## Special Characters (for storing and calling numbers)

The following special characters are helpful when you store numbers to your phone book (see page 50). Simply press the  key once or repeatedly, and the following characters can be stored within the number sequence.

(**p**) creates a pause when a number is dialed; the digits located to the right of the “**p**” are automatically sent as touch tones after a 2.5 second pause (see page 65).

(**w**) creates a “wait” when a number is dialed. The “**w**” makes your phone wait for you to press **Send** or , then it sends the digits located to the right of the “**w**” as touch tones (see page 65).

You can add as many special characters as you need in a single number sequence. These characters cannot be entered while in **ABC** mode.

## Erase all (text messages)

You can erase all read text messages quickly and easily from the text messages menu (Menu 01-1).

See “Erasing all text messages” on page 64 for complete details.

## Erase options for your phone book

See “Erasing stored names and numbers” and “Erasing your entire phone book” on page 51.

## Fax calls

Please see “Data and fax calls” on page 33 for more information.

## Games

You have four exciting games to choose from in your phone. Press **Menu 6** to choose one of the following games:

*REMEMBER! Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*

## Memory

Reveal pictures to find pairs in as few tries as possible. Move the cursor with the 2 (up), 4 (left), 6 (right), and 8 (down) keys.

Press the 5 key to reveal pictures. Press the # key to jump right over revealed pictures or move from bottom right to top left. Press the \* key to jump left over revealed pictures or move from top left to bottom right. Once found, pairs stay visible.

## Snake

Feed the snake with as many goodies as possible and watch it grow. Use keys 2 (up), 4 (left), 6 (right), and 8 (down) to turn the snake toward food. The snake can only turn 90 degrees at a time.

The longer the snake's tail grows, the higher the score. Using a higher level of difficulty increases the snake's speed but also increases the point value for each goodie. If the snake hits its own tail or the surrounding wall, the game is over.

You can also try using keys 1 (up and left), 3 (up and right), 7 (down and left), and 9 (down and right) to control the snake's direction.

## Logic

Find a secret combination of figures. Available figures are shown at the top of the display before you accept the first guess row. Use the 2, 4 and 8 keys to move the cursor and the 5 key to select the figure.

To copy a figure from a previously accepted guess row, start scrolling with the 4 key, move the cursor to the desired figure in the normal way and accept the selection with the 5 key.

Once you think you have the right combination, press the \* key. The result is presented as a set of marks over the row. A correct figure in the right place gives a full mark; a correct figure in the wrong place gives a half mark.

The game ends when all the figures are correct and in the right place.

## Dice

Use this to play other games that require a set of dice if one isn't available. Use the **Level** option to set the number of dice, up to six. You can roll, lock, and unlock each die as many times as you wish.

When you start a new game, the dice roll for a couple of seconds and then stop. Use the 4 (left) and 6 (right) keys to select a die. Press the 5 key to lock or unlock the selected die.

Press \* to roll the unlocked dice again.

## Game options

When you select a game, you can choose from the following submenus:

**Level** allows you to choose the level of difficulty, except for Dice, which selects the number of dice you wish to play with.

**New game** starts a new game.

**Top score** will display the selected game's highest score ever played with your phone (*does not appear in Logic or Dice*).

**Instructions** will describe how the game is played.

**Last view** may appear in the options list when the game ends.

**Continue** may appear in the options list if the game is interrupted (e.g. an incoming call).

## Inbox

When you receive a text message, it's stored in the Inbox. Your phone will display **Message received**, along with the text message icon, and you will hear a tone (*depending on the message alert tone; see page 44*). Press the **Read** softkey to read messages.

*Please see "Text messages and paging" on page 62 for more details on this feature.*

## In-call menu

While you're in a call, you may notice that **Options** appears on your display. Pressing this key will access you to the in-call menu, which allows you access to certain features while you have a call active.

When you access the in-call menu, you may notice the following choices:

**Mute** Allows you to mute the microphone; if your microphone is already muted, **Mute** will change to **Unmute** (see "Microphone" on page 45)

**Touch tones** Allows you to manually enter a touch tone string or search for one in your phone book (see "Phone book" on page 49)

**Menu** Allows you access to your phone's menu

**Names** Allows you access to your phone book (see "Phone book" on page 49)

**New call** Allows you to place the call to the third party when making a conference call (see "Conference call" on page 30)

## Keyguard

This feature disables the keypad to protect against accidental keypresses.

See "Keyguard" on page 15 for more details.

## Keypad tones

This is one of the settings in your phone's profiles (see page 53). It sets the volume of the tone you hear when you press your phone's keys.

Note that if you choose the **Silent** profile, keypad tones will be turned off.

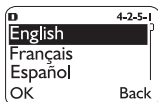
### Setting the keypad tones

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.

3. Highlight **Customize** and press **OK**. Press ▼ to **Keypad tones** and press **Select**
4. Press ▼ to scroll through the options; your phone plays a sample of each. Press **OK** for the one you want.

## Language

Because many wireless phone customers speak English as a second language, your phone allows you to choose your phone's displayed language.



### Choosing a language for your phone

1. Press **Menu 4-2-5 (Settings - Phone settings - Language)**
2. Use ▼ or ▲ to select the language you wish to use and press **OK**

You can choose from English, French, Spanish, Portuguese, Chinese (traditional), Chinese (simplified) or Hebrew.

## Last call timer


This feature displays the duration of your last call.

*See "Call timers" on page 25.*

## Last number redial

When you want to call your last dialed number,

Press , then  again

*Note: You must be at the start screen before you press *

## Letter case

You can change from upper to lower case when entering letters into your phone.

*See "abc mode (Changing letter case)" on page 36 for more details.*



## Life timer

The life timer displays the approximate total time of all calls dialed and received with your phone (in hours and minutes only). The life timer cannot be reset.

Press **Menu 2-5-3 (Call log - Call timers - Life timer)** to view your phone's life timer.

*Note: The actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.*

*Also, see "Call timers" on page 25.*

## Lights

This is one of the settings in your phone's **Car** profile (see page 53). This feature determines whether the lights are on only when you use your phone, or if they are on at all times. This setting works only when your phone is connected to a car kit.

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.

*Note: Car will not appear in the list until the phone has been connected to a car kit at least one time.*

3. Highlight **Customize** and press **OK**. Press ▼ to highlight **Lights** and press **Select**.
4. Use ▼ to scroll through your choices and press **OK**

If you select **Automatic**, your phone's lights are turned off within fifteen seconds if no keys are pressed. If **On** is selected, then the lights will remain on the entire time your phone is connected to the car kit.

## Listen to voice messages

This feature allows you to access your voice messages.

*See "Voice messages" on page 69 for complete details.*

## Lock code

You'll need the lock code to activate and deactivate Phone Lock (*see page 51*), or to change your lock code. The default lock code is 0000. If you enter an incorrect lock code five times in a row, your phone will prompt you for the security code (*see page 60*).

### Changing your lock code

In a lock code, only numeric characters are accepted.

1. Enter **Menu 4-3-2-3 (Settings - Security settings - Access codes - Change lock code)**
2. Enter lock code at **Enter lock code:** and press **OK**
3. Enter new lock code, press **OK**
4. Verify new lock code, press **OK**

*Note: When you change your lock code, make sure you store it in a safe place, away from your phone. Avoid entering access codes similar to emergency numbers to prevent accidental emergency calls.*

## Manual touch tones

This setting determines how long touch tones are produced as you press the keys on the keypad. Note that touch tones are sometimes called DTMF tones.

*See "Touch tone length" on page 65 for details.*

### Setting manual touch tones

Press **Menu 4-2-3-1 (Settings - Phone settings - Touch tones - Manual touch tones)** and highlight one of the following options, then press **OK**.

**Continuous** means the tone sounds for as long as you press and hold the key.

**Fixed** sets the tone length to .1 second, regardless of how long you press the key.

**Off** turns the tones off, and no tones will be sent when you press the keys.

## Memory status

This feature allows you to see how many free and in-use memory locations are in your directory.

*Also, see “Phone book” on page 49.*

Press **Names**, scroll to **Options** and press **Select**. Then scroll to **Memory status** and press **Select** again.

## Messages

This feature allows you to access your voice and text messages, as well as composing your own welcome note.

### Using messages

1. Press **Menu 01 (Messages)**
2. Press ▼ to reach one of the following options, then press **Select**

01-1 **Text messages** - See page 62.

01-2 **Voice messages** - See page 69.

01-3 **Welcome note** - See page 71.

## Message alert tone

This is one of the settings in your phone's profiles (see page 53). It sets the tone that your phone makes when you get a text message.

*Also, see “Text messages and paging” on page 62.*

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to highlight **Message alert tone**, then press **Select**.
4. Use ▼ to scroll through your choices (your phone plays samples) and press **OK**.

## Microphone

You can mute and unmute your phone's microphone while a call is in progress. During a call, your phone's softkeys change from **Names** and **Menu** to **Options** and **Mute**.

### Muting and unmuting your phone

You can mute the phone's microphone during a call; simply press **Mute**. To unmute the microphone, press **Unmute**.

If these texts are not available, press **Options**, scroll to **Mute** or **End mute** and press **Select**.


Muting and unmuting also affect the microphones of any accessories connected to the phone.

## Missed calls

If Caller ID is available, your phone will keep track of the last 10 calls you have missed if you weren't around to answer the call. You can even find out what time they called.

Missed calls will appear in your phone only if it was turned on and in a service area when the call was missed.

### If the display says 'Missed call'

Press **List**. To call back the displayed number, press . Press **Exit** to go back to the start screen.

### Missed call options

*See "Call log options" on page 24.*

### Checking the missed calls list anytime

Press **Menu 2-1 (Call log - Missed calls)**, then scroll through the list.

When the **Forward if not answered** option (if available from your service provider) in the Call Forwarding feature (see page 22) is selected, your phone will not treat the forwarded calls as missed calls.

*Also, see "Call log" on page 23 for details on other call lists.*

## NAM selection

The Number Assignment Module (NAM) is the phone's storage location containing the assigned phone number and other system provider information. This information is entered when programming your phone.

Only one number can be active. The first phone number displayed with this menu is the currently selected number.

### Selecting the NAM for your phone

1. Press **Menu 4-4-5 (Settings - Network services - NAM selection)**,
2. Use ▼ or ▲ to select the phone number you want to use and press **OK**.

*Note: You need at least one active number to make calls. Your phone is factory programmed to accept 1 NAM only.*

## NAM update

The Number Assignment Module (NAM) update feature may appear in your phone. Contact your service provider for more details.

## Network feature setting

Call forwarding (*page 22*), Call waiting (*page 25*) and Send own caller ID (*page 61*) are network services available through your service provider.

When you subscribe to any of these services, your service provider gives you a separate feature code to activate each service. Deactivation codes are used to deactivate each service.

Once you store the appropriate code in your phone, the service appears as a menu item. You can then use the menu to activate and deactivate these services.

*Note: These feature codes may already be stored in your phone by your service provider. Check with your service provider to confirm if these codes are already configured in your phone.*

## Storing feature codes

1. Press **Menu 4-4-4 (Settings - Network services - Network feature setting)**
2. At **Feature code:**, enter the feature code or deactivation code received from your dealer (e.g. \*72, \*73, etc.), press **OK**
3. ▼ to the service that the code applies to and press **Select**
4. ▼ to suboption, then **Select** (Repeat step as required, based on number of suboptions)  
*(Use step four only for call forwarding options)*
5. ▼ to **Activate** or **Cancel**, then press **OK**

## Network services

Some of the features in this menu are network services that require a subscription. See your service provider for details and availability.

4-4-1 **Call forwarding** \* - See page 22.

4-4-2 **Call waiting** \* - See page 25.

4-4-3 **Send own caller ID with next call** \* -  
See page 61.

4-4-4 **Network feature setting** - See page 46.

4-4-5 **NAM selection** - See page 45.

4-4-6 **NAM update** - See page 46.

\* These features will not appear in the menu unless they are activated using **Network feature setting**. See "Network feature setting" on page 46 for details.

These features may not be available in all wireless networks. Contact your service provider for details and availability.

## One-touch dialing

This feature allows you to make phone calls quickly and easily with the touch of a button.


You must store names and numbers in your phone book (see page 50) before you can use this feature. Then you can assign a name from the phone book to a one-touch dial location using your phone's keys 2 through 8.

*Note: Keys 1 and 9 are used exclusively for dialing your voice mailbox (see page 69) and for attempting emergency calls (see page 79) to the emergency number programmed into your phone (e.g. 911 or other official emergency number). Press and hold either of these keys to initiate the appropriate call.*

## Assigning one-touch dial locations

1. Press **Names**, scroll to **1-touch dialing** and press **Select**
2. Scroll to next available empty location, **(empty)** will appear, then press **Assign**
3. Scroll to select desired name and press **Select**
4. Repeat as necessary

## Calling a number using one-touch dialing

Press and hold the key (2 through 8) for a few seconds to call the number in the corresponding one-touch dial location. You can also press the key and then  if you prefer.

Your phone recalls the phone number from the memory, displays it briefly, then dials it.

## Changing numbers in one-touch dial list

With this feature, you can assign a different number to any one-touch dial location.

1. Press **Names**, scroll to **1-touch dialing** and press **Select**
2. Scroll to the location you wish to change and press **Options**
3. Scroll to **Change**, then press **Select**
4. Scroll through phone book to select new number and press **Select**

## Erasing one-touch dial locations

1. Press **Names**, scroll to **1-touch dialing** and press **Select**
2. Scroll to the location you wish to erase and press **Options**
3. Scroll to **Erase**, press **Select**, then press **OK** at **Erase?**

## Paging

You can receive pages with your phone.

*See "Text messages and paging" on page 62.*

## Phone book

You can store up to 200 numbers and associated names in your phone's memory. These numbers are right at your fingertips for easy dialing.

### Things to know about the phone book:

Stored numbers may be up to 32 digits long.

Stored names may be up to 16 characters long.

You cannot store identical names into your phone (e.g., John, John); make sure you use unique names in your phone book (e.g., John H., John W.). If you try to use a name that already exists, **Replace?** will be displayed, followed by the currently stored name.

Press **OK** to replace the existing entry or **Back** to return to the previous screen.

### Accessing the phone book

Press **Names**, scroll to desired submenu and press **Select**.

### About the submenus

The phone book has several submenus from which you can choose.

**Search** allows you to search for a specific name.

**Add new** allows you to enter new names and numbers.

**Edit** lets you edit the current phone book entry.

**Options** lets you choose your scrolling view, as well as to show memory status.



**1-touch dialing** allows you to assign up to seven one-touch dial locations (*see page 47 for details*).

**Erase all** lets you erase every name and number in your phone book. You can erase one name and number at a time by pressing **Details**, then **Options** when viewing a name already in the phone book.

**Own Number** displays your own phone number.

## Storing a name and number

1. Press **Names**
2. Scroll to **Add new** and press **Select**
3. Enter name using the keypad (use # to switch between upper and lower case) and press **OK**



You can also press the  key to insert any special characters (*see page 36 for a list of special characters*)


4. Enter phone number and press **OK**

*Also, see “Entering text and numbers” on page 35 and “Quick save” on page 62.*

## Changing a number stored with a name

1. Recall stored name, then press **Details** to view number
2. Press **Options**, scroll to **Edit** and press **Select**
3. Press **OK** while name is displayed, unless you wish to change it. If so, press and hold **Clear**, re-enter name and press **OK**
4. Press and hold **Clear** to erase number or use the ▼ and ▲ keys to edit
5. Enter new number
6. Press **OK** to save new number

## Recalling names and numbers

At the start screen, press ▼ or ▲ to view names in directory. Then scroll to the person you wish to call and press  to dial the number (phone will display number dialed to confirm).

## Recalling numbers by name

At the start screen, press **Names** (or just press ▼ or ▲). Then press the number on the keypad with the corresponding first letter of the name you wish to call. Keep pressing to get to the next letter on that key.

You can also recall numbers by name by pressing **Names**, then press **Select** at **Search**. Enter the name of the person you wish to recall and press **OK**.

*Note: If you only entered the first letter of the name and there are several names beginning with the same letter, press ▼ or ▲ until the desired name appears.*

## Erasing stored names and numbers

1. Recall stored name
2. Press **Details**, then press **Options**
3. Highlight **Erase**, then press **Select**, then **OK**

*Note: You cannot undo Erase functions, so be careful!*

## Erasing your entire phone book

1. Press **Names**
2. Scroll to **Erase all** and press **Select**
3. Press **OK** at **Are you sure?**
4. Enter security code at **Security code:**
5. Press **OK**

**Warning: This feature will erase your entire phone book, which cannot be undone!**

## Phone lock

This feature protects your phone from unauthorized outgoing calls or unauthorized access to information stored in the phone.

With phone lock activated, **Phone locked** will be displayed each time you turn your phone on or off. You will be prompted for your lock code when you press either **Names** or **Menu** (**Call not allowed** will be displayed if you attempt to place a call while phone is locked). Once your lock code has been accepted, your phone will function normally.

*Note: The default lock code is 0000 (see page 43 for details).*

## Activating and deactivating phone lock

Press **Menu 4-3-2-1** (**Settings - Security settings - Access codes - Phone lock**). Enter the lock code then press **OK**. Then scroll to **On** or **Off**, and press **OK**. Complete the phone lock activation or deactivation by turning your phone off and back on.

When your phone is locked, calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency number) including calls with Emergency key 9 (page 34).

You can also store a number in the **Unlocked phone number** location, which allows you to call this number even though your phone is locked (see page 67 for details).

## Answering a call with phone lock on

Press any key except  and 

## Phone settings

Phone settings allows you access to other phone features such as an alarm clock and your phone's language.

### Using phone settings

Press **Menu 4-2** (**Settings - Phone settings**), then scroll to one of the following options, then press **Select**:

4-2-1 **Clock** - See page 29.

4-2-2 **Alarm clock** - See page 17.

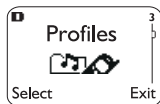
4-2-3 **Touch tones** - See page 65.

4-2-4 **Restore factory settings** - See page 55.

4-2-5 **Language** - See page 41.

## Profiles

You can adjust and customize your phone to whatever environment you find yourself in (e.g. shopping, a movie, etc.). Each profile uses its predefined settings to determine your phone's ringing volume, ringing tone, message alert tone, keypad tones, warning tones, etc., for a number of different environments.



These settings can be changed at any time, and each profile can be selected in a matter of seconds.

*Note: Restore factory settings (see page 55) will reset any changes made in profiles back to the factory defaults. The default setting is **Normal**.*

### Accessing profiles

Press **Menu 3**

#### Selecting a profile

Quickly press the **Ⓢ** key to view a list of the available profiles. Then press **▼** or **▲** to choose another profile and press **OK**.

When you select a profile other than **Normal**, it will appear on the start screen.

This only allows you to select a profile; you cannot customize them here. Keep reading to learn how to customize a profile.

### Customizing profiles and other options

Press **Menu 3 (Profiles)** and scroll to desired profile, then press **Options**.

Once **Options** is selected, **Select**, **Customize** and **Rename** may appear as your choices. Once you have selected and highlighted one of these items, press **OK**. If you wish to go back to the main menu, press **Back**.

**Select** activates the profile.

**Customize** allows you to customize a profile by changing its settings. When you reach one of the following settings within a profile, press **Select**. Once you make your choice within that setting, press **OK**.

- **Ringing options**
- **Ringing volume**
- **Ringing tone**
- **Vibrating alert**
- **Keypad tones**
- **Warning and game tones**
- **Message alert tone**
- **Lights** (*appears only in Car*)
- **Automatic answer** (*appears only in Car and Headset*)
- **Rename** allows you to rename certain profiles.

*Note: Car and Headset will not appear in the profiles list unless your phone has been connected to a car kit or a headset. However, they will remain in the menu once connected for the first time.*

*Note: When you change a setting in any profile, it only affects that profile and will not change your phone's normal settings.*

## Renaming profiles

1. Press **Menu 3 (Profiles)**
2. Scroll to desired profile, then press **Options**
3. Scroll to **Rename** and press **OK**
4. Enter new name and press **OK** again

*Note: Normal, Car, and Headset profiles cannot be renamed.*

## Received calls

If Caller ID is available, this feature shows you the phone numbers of the 10 most recent calls you've answered.

Press **Menu 2-2 (Call log - Received calls)**, then ▼ to scroll the numbers.

*Also, see "Call log" on page 23 for details on other call lists.*

## Received calls options

See "Call log options" on page 24.

## Restore factory settings

You can reset the settings of many of your phone's features to factory defaults (as in a new phone).

### Restoring factory settings

Press **Menu 4-2-4 (Settings - Phone settings - Restore factory settings)**, enter security code and press **OK**.

*Note: Your phone book, timers, language selection, security code and lock codes are not reset. However, any profiles you have modified will reset when you restore your settings. Plus, if you are using your phone's clock [versus using the network provided clock] it will reset as well.*

## Renaming profiles

See "Profiles" on page 53.

## Restrict calls

This feature allows you to restrict incoming and outgoing calls. Outgoing and incoming calls are restricted from a list of restrictions that you create yourself.

### Restricting incoming and outgoing calls

Upon selecting **Restrict outgoing calls** or **Restrict incoming calls** from the menu, you are presented with 2 options:

**Select** allows you to select call restrictions from the outgoing calls list.

**Add restriction** allows you to create your own list of outgoing call restrictions.

Once you have accessed **Add restriction** and have added at least one restriction, the following options will be added to the menu for that option:

**Edit** allows you to edit an existing outgoing call restriction.

**Erase** will erase any existing outgoing call restrictions.

*Note: When calls are restricted, calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency numbers). However, Emergency key 9 may not operate depending on the type of restriction you choose.*

## Adding outgoing and incoming call restrictions

You can add up to 10 restrictions for outgoing calls, and 15 for incoming calls. The maximum number of characters you can enter for each restriction is 15.

1. Press **Menu 4-3-1 (Settings - Security settings - Restrict calls)**
2. Scroll to **Restrict outgoing calls** or **Restrict incoming calls** and press **Select**
3. Enter the security code (see page 60) and press **OK**

*Note: The message "Caller ID must be available" will display prior to creating an incoming call restriction.*

4. Press ▼ or ▲ to **Add restriction** to create an outgoing or incoming call restriction and press **OK**
5. Enter the number string you wish to restrict and press **OK**, for example:

If you wish to restrict all calls that begin with 1, enter 1

If you wish to restrict all calls that begin with 1905, enter 1905

If you wish to restrict all calls that begin with 416, enter 416

6. If you wish to enter a name for the call restriction, enter the name using your phone's keypad, then press **OK**. If a name is not entered, the number that is restricted will appear in place of the name.

*Note: When creating a new restriction, that restriction is automatically selected (enabled) at the time it is saved.*

## Selecting call restrictions

1. Press **Menu 4-3-1 (Settings - Security settings - Restrict calls)**
2. Scroll to **Restrict outgoing calls** or **Restrict incoming calls** and press **Select**
3. Enter the security code and press **OK**
4. Scroll to **Select** and press **OK**
5. Scroll to each restriction you wish to use and press **Mark**; press **Unmark** to deactivate existing restrictions
6. Press **Back** and then press **Yes** at **Save changes?**

## Editing call restrictions

1. Press **Menu 4-3-1 (Settings - Security settings - Restrict calls)**
2. Scroll to **Restrict outgoing calls** or **Restrict incoming calls** and press **Select**
3. Enter the security code (*see page 60*) and press **OK**
4. Scroll to **Edit** and press **OK**
5. Scroll to the restriction you wish to edit, press **OK**

*Note: If no name has been entered for a restriction, the restricted number will be displayed.*

6. Press and hold **Clear** to erase entire number, then enter the new characters. Or use ▼ or ▲ to move the cursor to the desired location and delete a character or insert additional characters. Press **OK** when finished.
7. Edit name if desired using same procedure as above

## Erasing call restrictions

1. Press **Menu 4-3-1 (Settings - Security settings - Restrict calls)**
2. Scroll to **Restrict outgoing calls** or **Restrict incoming calls** and press **Select**
3. Enter the security code (*see page 60*) and press **OK**



4. Scroll to **Erase** and press **OK**
5. Scroll to the restriction you wish to erase, press **OK**
6. Press **OK** again to erase restriction

*Note: The All calls option cannot be erased and therefore does not appear in the list of restrictions to be deleted.*

## Ringling options

This is one of the settings in your phone's profiles (see page 53). It allows you to choose whether or not your phone rings, beeps, or remains silent when someone calls you. This feature does not affect incoming text message alert tones (see page 62).

### Selecting ringing options

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to **Ringling options**, then press **Select**.
4. Highlight either **Ring**, **Ascending**, **Ring once**, **Beep once** or **Silent** and press **OK**

*Note: The Ascending ringing option plays the selected ringing tone at a low volume, then gradually increases in intensity with each ring.*

## Ringling tone

This is one of the settings in your phone's profiles (see page 53). It allows you to choose one of the many ringing tones your phone uses for incoming voice calls.

If you set **Ringling Options** (see page 57) to **Silent** or **Beep once**, ringing tones are automatically disabled; however, incoming calls can still be received.

### Selecting ringing tones

1. Press **Menu 3 (Profiles)**

2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to **Ring tone**, then press **Select**.
4. Press ▼ to scroll through the options. After you hear the tone you wish to use, press **OK**.

## Ringling volume

This feature, which is found within your phone's profile settings, allows you to adjust your phone's ringing volume.

*See "Volume" on page 70 for details.*

## Roaming Indicators

Your phone is roaming when you use it outside of the home area. Availability of roaming access to a different carrier and types of calls you can make varies with the agreement between your home carrier and serving carrier. Check with your service provider for details about roaming in a specific area.

## Saved

This is where saved text messages are stored.

*See "Text messages and paging" on page 62 for details.*

## Scrolling view

You have three different options on how you can view the phone book. Your choices are:

**Name list** shows all stored names in a scrolling list. Three names will appear at any given time. To view other names in the directory, scroll back and forth through the list using ▼ or ▲. **Name list** is the default setting.

**Name+number** displays individual names and numbers stored in your directory. Only one name will display on your screen at a time, with the corresponding phone number. Use ▼ or ▲ to view other names.

**Name only** shows individual names only on a full screen display. To view other names, use ▼ or ▲. You can view the corresponding phone number by pressing **Details**, then ▼ or ▲.

## Selecting your scrolling view

1. Press **Names**
2. Scroll to **Options**, then press **Select**
3. Press **Select** at **Scrolling view**
4. Press ▼ or ▲ to select either **Name list**, **Name+number**, or **Name only**, then press **OK**

## Security code

Your phone's default security code is 12345. It's highly recommended that you change this code at once, write it down, and store it in a safe place away from your phone.

Your phone will prompt you for a five digit security code for certain features. These features can be used only after the correct security code has been successfully entered.

*Note: When entering your security code, \*\*\*\*\* will appear on the display to keep others from viewing your code.*

If you make a mistake entering the code, erase the last entered digit by pressing **Clear** (or press and hold **Clear** to delete all the digits on your display). Then enter the correct code or press **Back** to exit the current feature.

If you enter an incorrect security code (**Code error** will appear) five times in a row, your phone won't accept any entries for the next five minutes.

## Changing your security code

1. Press **Menu 4-3-2-4 (Settings - Security settings - Access codes - Change security code)**
2. Enter security code and press **OK**
3. Enter new security code at **Enter new security code:**, press **OK** (must be five digits)

4. Enter new security code again at **Verify new security code:**, press **OK**
5. Phone will display **Security code changed**

*Note: If you have changed your security code and don't remember the new code, contact your service provider. Once you have changed your security code, the default setting is no longer valid.*

## Security settings

This menu includes the following security features:

4-3-1 **Restrict calls** - See page 55.

4-3-2 **Access codes** - See page 17.

The **Access codes** submenu includes **Phone lock** (page 51), **Unlocked phone number** (page 67), **Change lock code** (page 43), and **Change security code** (page 60).

## Send own caller ID with next call

May not be available through all service providers.

## Settings

This main menu allows you access to other features. See these individual entries for more information.

4-1 **Call settings** - See page 24.

4-2 **Phone settings** - See page 52.

4-3 **Security settings** - See page 61.

4-4 **Network services** - See page 47.

## Storing a name and number

You can save names and numbers in the Phone book. Either use the method described in "Storing a name and number" on page 50 or the "quick save" method described below.

## Quick save

Enter the phone number and press **Save**. Enter a name at **Name**: if you wish (optional), then press **OK**.

*Note: To save the number without entering a name, press and hold Save for 2 seconds. The number will appear at the end of your phone book list.*

*Also, see "Entering text and numbers" on page 35.*

## Synchronization

Your phone supports synchronization of its phone book with many popular Personal Information Manager (PIM) programs (e.g. Lotus Organizer, Microsoft Outlook, Symantic ACT!) by using 3rd party software.

Synchronization of contacts and phone numbers between your phone and PC will also require the optional DAU-9P serial cable. Check with your local service provider for the availability of these products.

## System Selection

*The system selection is programmed by your service provider. Please contact your service provider for more information.*

Depending on your service provider, the options displayed for the System menu may include the following:

**Automatic** means your phone will attempt calls to a home-type system before trying to use a non-home type system.

**[Home area]** means your phone will attempt calls via your service provider's system only. If your service provider's system is unavailable, your phone will display **No service**.

## Text messages and paging

When you subscribe to the text messaging network service, you can receive text messages and pages with your phone. See your service provider for details and availability.

### Text message options

**Inbox** is where incoming messages are received and stored. All new, unread messages are kept here.

**Saved** is where all saved, read messages are kept here.

**Erase all** allows you to erase all text messages. However, unread text messages will not be erased.

## Receiving text messages

The maximum length of a received text message is about 250 characters. Your phone has space to receive up to 30 text messages, depending on the length of each one.

*Note: Text messages that you receive with your phone may appear different at times, due to messages that originate in networks other than your own. This does not affect the use of your phone in any way.*

*Also, the maximum length of a text message may depend on the network's capabilities. See your service provider for additional text messaging information.*

## When you receive a text message

Text messages are shown in the order that they were received, in their order of priority.

**\*New emergency message** indicates that the message or page received was sent by someone via the service provider. Emergency messages are sent only in situations where life and/or property are in immediate danger. Emergency messages are listed first and will override all other messages.

**\*Urgent** messages are also high priority messages, although emergency messages have higher priority.

*\*Note: These features may not be available in all wireless networks. Contact your service provider for details and availability.*

**Message received** indicates the existence of an unread message or page. If more than one message exists, the number of received messages will be displayed, followed by the messages or pages in the order they were received.

## Reading text messages

With **Message received** displayed,

1. Press **Read** and scroll to new message

2. Press **Read** again

## Reading options

Press **Options** while a text message is displayed to access the following reading options.

**Erase** will erase the message.

**Save** will save the message to the **Saved** folder.

**Use number** captures the telephone number displayed in the incoming text message, permitting you to either save the number in your phone book (*see "Phone book" on page 49*), or place a call to the number (*see "Calling someone back" on page 65*).

## Erasing a text message

1. With the message on the display, press **Options**
2. Scroll to **Erase** and press **OK**
3. Press **OK** again at **Erase message?**

## Erasing all text messages

1. Press **Menu 01-1-5 (Messages - Text messages - Erase all)**
2. Scroll to the desired option:

**All messages** will erase all messages that have been read from both the Inbox and Saved folder.

**Inbox** will erase only those messages in your Inbox that have been read.

**Saved** will erase messages in the Saved folder.

3. Enter your security code and press **OK**

## Receiving a page


Your phone will display **Message received**. The message will display **Call:**, followed by the name or number of the person who paged you. Names will appear only if that person has been stored in the phone book.


## Calling someone back

The message along with the phone number must be visible on your phone's screen. While the text message is displayed,

1. Press **Options**
2. Select **Use number**, then press **OK**

## To quickly call back a number in a message

Press  while the message (including the phone number) is displayed. After the number has been displayed on the screen for 3 seconds, the call will be placed.

*Note: If more than one number is on the display, the numbers are displayed in a list. Simply select the phone number you want to call and press . If no numbers are found, your phone will display **No number found**.*

## When your phone's memory is full

When you have an incoming text message and your phone's memory is full, one or more messages, of lowest priority, will automatically be deleted in order to receive the new text message.

If the message memory is still full, your phone will display **No space: read messages**. You can clear this notification by pressing **OK**.

*Note: Messages are usually deleted from your Inbox. An incoming emergency message may delete messages from your Saved folder.*

## Touch tone length

This feature determines the length of each touch tone when they are sent automatically.

**Short** sets the tone length to .1 second. **Long** sets the tone length to .5 second.

You can set the touch tone length by pressing **Menu 4 2 3 2 (Settings - Phone settings - Touch tones - Touch tone length)**.



## Touch tones

Your phone can generate various sounds, called touch tones, when the keys are pressed. These are also known as DTMF tones.

Touch tones can be used for many automated, over-the-phone services such as checking bank balances, airline arrival and departure times, and using voice mailbox options. Touch tones can be sent only when a call is active.

### Storing touch tone strings

Store touch tone strings the same way you store phone numbers (*see page 50*).

You can store a whole digit sequence in your phone book and send it as touch tones for frequently-used strings of numbers.

### Sending a touch tone string

Make sure Menu 4-2-3-1 (**Settings - Phone settings - Touch tones - Manual touch tones**) is not set to **Off**. During a call,


1. Press **Options**
2. Scroll to **Touch tones** and press **OK**
3. Enter touch tone string or recall string from the phone book and press **OK**

*Note: Use caution when sending confidential information over the air when using DTMF tones in analog mode.*

### Storing touch tone strings with phone numbers

1. Enter the phone number (e.g. your office voice mailbox)
2. Press \*\*\* (p) or \*\*\*\* (w)
3. Enter the touch tone string (e.g. voice mailbox password)
4. Store the number in the usual manner

*Note: See "Special Characters (for storing and calling numbers)" on page 37 for details on "p" and "w" characters.*

When you dial this number, your phone first dials the phone number, then waits (because of the “w” character) for you to press the soft key  **Send**. Your phone then sends your password.

If you include a “p” character instead of a “w”, your phone pauses for 2.5 seconds, then automatically sends your password as touch tones.

## Linking phone numbers with touch tone strings

This feature allows you to store a phone number in one phone book location and link it to another phone book location that contains a touch tone string.

First, you must store the touch tone string into a phone book location and then assign it a one-touch dialing location (see “One-touch dialing” on page 47).

1. Enter the phone number you wish to link with the touch tone string
2. Press \* twice (you should have a + character next to the phone number)
3. Enter the one-touch dialing location where the touch tone string is stored (e.g. if the string is stored in location 2, then enter 2)
4. Press **Save** and then enter the name that corresponds with the phone number (this is optional)
5. Press **OK**

When you wish to call this number, make the call as you normally would. Then, when you wish to send the touch tone string, simply press **OK**.

## Unlocked phone number

When the phone lock is on, no calls can be made. But if you store a number in the unlocked phone number location, you can make a call to that number while the phone is locked.



See “Phone lock” on page 51 for details on phone lock.

## Storing the unlocked phone number

1. Press **Menu 4-3-2-2 (Settings - Security settings - Access codes - Unlocked phone number)**
2. Enter lock code and press **OK**
3. Enter phone number at **Number:** (or press **Search** and scroll through the phone book)
4. Press **OK**

## Calling the unlocked phone number

*Note: Your phone must be locked via the phone lock to use this feature.*

At the start screen, press ▼ or ▲ once, then  or you can manually enter the phone number as it is stored and press .

## Vibrating alert

This is one of the settings in your phone's profiles (see page 53). Your phone has an internal vibrating feature, so you can set your phone to vibrate when you receive a voice call.

### Activating vibrating alert

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to reach **Vibrating alert**, then press **Select**.
4. Use ▼ to highlight **On** or **Off** and press **OK**. If you choose **On**, your phone will vibrate even if you have set **Ringing options** (see page 57) to **Silent**.

*Note: The vibrating alert does not work when your phone is connected to any charger or car kit. Also, if you have chosen the **Ring once** option for the profile you're using, the vibrating alert will only vibrate once when your phone rings.*

## Voice mailbox number


This number dials your voice mailbox.

*See “Voice messages” in next section.*

## Voice messages

Voice mail is a network service that may require a subscription from your service provider.

Once everything is set up for your voice mailbox (see below), your phone will notify you when you receive a voice message.

**New voice message** will appear on the display along with the  icon, and you'll hear a short beep. Your phone will display the number of voice messages if you've received more than one.

### Setting up your voice mailbox

Before you can retrieve any voice messages, you need to store your voice mailbox number. Your voice mailbox number is 1 + your own phone number including the area code.


When you're ready to store your voice mailbox number, press **Menu 01-2-2 (Messages - Voice messages - Voice mailbox number)**. Then enter your voice mailbox phone number and press **OK**. This number can be up to 32 digits long and is used until it's changed. So if your phone number changes, you may need to change your voice mailbox number along with it.

### Greetings, passwords, and prompts

These may vary in different wireless networks. So if you need information about how to record your greeting or how to store your password, contact your service provider. You'll also need to contact them on how to listen to voice messages once you're connected to your voice mailbox.

## Listening to your voice messages

If **New voice message** is displayed, just press **Listen** and follow the prompts. If you'd rather listen to your messages later, press **Exit**.

You can listen to messages anytime if you press and hold the 1 key (or press 1, then ). **Calling voice mailbox** will appear on the display. Or if you prefer, you can access your voice mailbox by pressing **Menu 01-2-1 (Messages - Voice messages - Listen to voice messages)**.

## Volume

You can adjust the ringing volume and earpiece volume with your phone.

### Earpiece volume

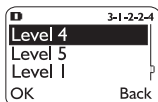
During a phone call, you can adjust the listening volume for your phone's earpiece. The top scroll key increases while the bottom one decreases the volume.

If an accessory like a headset or a car kit, or one with its own loudspeaker, is connected to your phone, the scroll keys will adjust the volume for that accessory.

*Note: Using the scroll keys to adjust earpiece volume functions only during phone calls.*

### Ringing volume

This is one of the settings in your phone's profiles (*see page 53*). It sets the default ringing volume for incoming voice calls and message alert tones.



### Setting the ringing volume

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to **Ringing volume**, then press **Select**.

4. Press ▼ to scroll through the options. When you hear the volume level you wish to use, press **OK**.

## Warning and game tones

This is one of the settings in your phone's profiles (see page 53). Warning and game tones include those sounds your phone makes for conditions such as errors, confirmations, power on, battery low, and recharge battery, or sounds made during game play.

### Turning warning tones on and off

1. Press **Menu 3 (Profiles)**
2. Your phone lists each profile. Use ▼ to highlight the profile you want and press **Options**.
3. Highlight **Customize** and press **OK**. Press ▼ to **Warning and game tones**, then press **Select**.
4. Use ▼ to highlight **On** or **Off** and press **OK**

## Welcome note

You can program a welcome note into your phone to display a message when you first turn it on (e.g. hello, your name, a reminder, etc.). The maximum length is 36 characters.

1. Press **Menu 01-3 (Messages - Welcome note)**
2. Enter new message or edit an existing one
3. Press **Options**
4. Press ▼ to **Save** or **Erase** and press **OK**

The welcome note displays each time your phone is switched on. Characters you enter are added to the left of the cursor. Press **Clear** to delete characters to the left of the cursor. Press ▼ or ▲ to move the cursor right or left.

*See "Entering text and numbers" on page 35 for details.*

## 6. Accessories

If you want to enhance your phone's functionality, an extensive range of accessories is available for you. You can select any of these items to help accommodate your specific communication needs. For availability of these and other accessories, contact your service provider.



A few practical rules for accessory operation:

Keep all accessories out of reach of small children.

When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.

Check regularly that any vehicle-installed accessories are mounted and are operating properly.

Installation of any complex car accessories must be made by qualified personnel only.

*Use only batteries, chargers and accessories approved by the phone manufacturer for use with this particular phone model. The use of any other types will invalidate any approval or warranty applying to the phone, and may be dangerous.*

*See page 6 for important battery usage information.*

*For availability of approved accessories, please check with your service provider.*

### Batteries

The following table shows battery options that are available for your phone, charging times with the Rapid Travel Charger (ACP-9U) and the Standard Travel Charger (ACP-7U), talk times, and standby times. Consult your service provider for more information.

## Charging Times

Battery Option	ACP-7U Charger	ACP-9U Charger
BLS-2 Extended Battery Li-Ion 900 mAh (included with phone)	4 hrs	2 hrs
BMS-2S Extended Battery NiMH 900 mAh	4 hrs	1 hr 30 min
BLS-4 Ultra Extended Battery Li-Ion 1500 mAh	5-6 hrs	3 hrs 30 min

*Note: The times displayed above are approximate and will allow your battery to obtain approximately 80% of its capacity. At this time, the battery scroll bars on your phone's display will stop scrolling. If you wish to obtain 100% battery capacity, please allow another two hours to "trickle" or "maintenance" charge.*

## Standby and Talk Times

Battery Option	Digital Talk Time	Analog Talk Time	Standby Time
BLS-2 Extended Battery Li-Ion 900 mAh (included with phone)	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BMS-2S Extended Battery NiMH 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BLS-4 Ultra Extended Battery Li-Ion 1500 mAh	3 hrs 20 min to 4 hrs 50 min	1 hr 10 min to 2 hrs 25 min	115 to 180 hrs (dig) 15 to 23 hrs (ana)

*Note: The times shown are approximate, and represent a range for either standby or talk times (not a combination of both). Battery operation times vary according to signal conditions, network parameters set by the service provider, and how you use your phone.*

**Note: Dispose of used batteries in accordance with any local regulations**



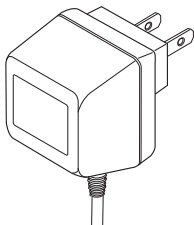
## Chargers and Other Accessories

The following chargers and other accessories may be available for your phone; please see your retailer for details.

### Standard Travel Charger (ACP-7U) (included with phone)

This lightweight (187g) and durable AC charger can be used with all battery options.

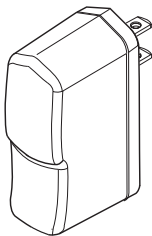
To use the Standard Travel Charger, plug it into a wall outlet and connect the lead from the charger to the base of your phone. The charger can also be used together with the Compact Desktop Charging Stand (DCH-8).



### Rapid Travel Charger (ACP-9U)

This lightweight (100g) AC charger can be used with all battery options. Calls can be made during charging, even with a fully discharged battery.

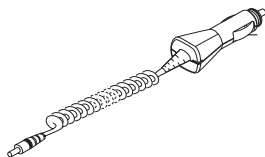
To use the Rapid Travel Charger (ACP-9U), plug it into a standard 120V AC wall outlet, and connect the lead from the charger to the base of your phone.



The charger can also be used together with the optional Compact Desktop Charging Stand (DCH-8). Approximate charging times for discharged batteries are shown at the beginning of this section.

## Rapid Cigarette Lighter Charger (LCH-9)

You can charge your phone's battery from your vehicle battery by using the Rapid Cigarette Lighter Charger (LCH-9).



Calls are possible during charging. A green light indicates the charger is ready for charging (when not charging) or finished charging (if it has been charging). The battery charging times are the same as those for the Rapid Travel Charger (ACP-9U).

The input voltage range is from 11 to 32V DC, negative grounding. Avoid prolonged charging with the Rapid Cigarette Lighter Charger (LCH-9) when the car engine is not running; this may cause the battery of your car to drain. Note also that in some cars the cigarette lighter plug is not provided with electricity if the ignition is not switched on.

## Compact Desktop Charging Stand (DCH-8)

Used together with the Standard Travel Charger (ACP-7U) or the Rapid Travel Charger (ACP-9U), the Compact Desktop Charging Stand (DCH-8) is an economical choice when you need your phone close at hand.



With the battery still attached, place your phone in the charging stand to begin charging your phone's battery.

Charging is indicated by the scrolling battery bars on the right side of your phone's display. When the scrolling stops, the battery is approximately 80% charged.

To get a fully charged battery, leave your phone in the charging stand for a couple of hours after the scrolling stops.

## 7. Troubleshooting

### What if charging fails?

If your phone displays **Not charging**, charging is suspended. Make sure the battery is connected to an approved charging device and that the battery is at room temperature. Extreme temperatures, hot or cold, can affect your battery's performance and prevent charging.

If charging still fails, disconnect the charger from your phone. Then reconnect the charger to your phone and retry. If you still experience charging problems, contact your service provider and, if necessary, bring your phone in to have it serviced. Also remember to bring in your battery and charger.

### No service

If you're outside the wireless service area, **No service** will display on your phone. No calls can be made or received, including emergency calls.

### What if the call doesn't go through?

Your phone can make and receive calls only when it's switched on and in the wireless network's service area.

**No service** means that you're probably outside the wireless service area. No calls can be made or received.

*See "Checking signal strength" on page 14.*

**Check call restrictions** means calls to the phone number you tried to call are restricted (see *"Restrict calls" on page 55*), or your phone is locked (see *"Phone lock" on page 51*).

*Note: Check with your service provider for information about when you need to dial a '1' and/or an area code in addition to the number.*

### If you make a mistake dialing

Press **Clear** to delete the last character entered, or press and hold **Clear** to delete all characters entered.

## 8. Reference Information

### Important Safety Information

#### Traffic Safety

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing.

Always secure the phone in its holder; do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember, road safety always comes first!

#### Operating Environment

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder).

#### Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

#### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (20 cm.) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should always keep the phone more than 6 inches (20 cm) from their pacemaker when the phone is switched on;

- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, switch off your phone immediately.

## Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

## Other Medical Devices

Operation of any radio transmitting equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## Posted Facilities

Switch your phone off in any facility where posted notices so require.

## Potentially Explosive Atmospheres

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

## Vehicles

Only qualified personnel should service the phone, or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty which may apply to the unit.

Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.


## Emergency Calls

### **IMPORTANT!**

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

## Making an Emergency Call

1. If the phone is not on, switch it on
2. Key in the emergency number for your present location (e.g. 911 or other official emergency number).  
Emergency numbers vary by location.
3. Press 

*If certain features are in use (keyguard, restrict calls, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local wireless service provider.*

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.

## Radio Frequency (RF) Signals

Your wireless portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992)\*, NCRP Report 86 (1986)\*, ICNIRP (1996)\*.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC and Industry Canada guidelines (and those standards).

\*American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

## Care and Maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and allow you to enjoy this product for many years. When using your phone, battery, charger, OR any accessory:

- Keep it and all its parts and accessories out of small children's reach.
- Keep it dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use or store it in dusty, dirty areas as its moving parts can be damaged.
- Do not store it in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store it in cold areas. When the phone warms up (to its normal operating temperature), moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not attempt to open it. Non-expert handling of the device may damage it.
- Do not drop, knock or shake it. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.
- Do not paint it. Paint can clog the device's moving parts and prevent proper operation.
- Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices.
- If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.



## 9. Technical Data

Wireless System	Dual-Band CDMA and AMPS
Weight	142.5g (5.0 oz.) with BLS-2 900 mAh Li-Ion Battery
Size	129 cc (7.9 cu. in.)
Frequency Range	
Lowband	824.04 - 848.97 MHz (TX) 869.04 - 893.97 MHz (RX)
Highband	1850.04 - 1909.92 MHz (TX) 1930.08 - 1989.96 MHz (RX)
Battery Voltage	3.6 V nominal
Charging current	850 mAh max.
Operating Temperature	-30°C to + 60°C (-22°F to + 140°F)
Number of Channels	832 lowband 1150 highband
Memory Locations	200
Memory Capacity	Alpha: 16 digits per location Numeric: 32 digits per location
Data transmission	14.4k bps
Fax	Group 3 Send and Receive (14.4k bps)

### CANADA

NOKIA PRODUCTS LTD. – 575 Westney Rd. South,  
Ajax, Ontario L1S 4N7. Tel: (905) 427-6654  
1-888-22NOKIA (1-888-226-6542)

### USA

NOKIA MOBILE PHONES – 6200 Courtney Campbell Causeway,  
Suite 900, Tampa, FL 33607  
Tel: 1-888-NOKIA2U (1-888-665-4228) (from the USA only)  
TTY Users: 1-800-24NOKIA (1-800-246-6542) (from the USA only)

*The information contained in this phone was written for dual-mode CDMA and AMPS phones. The right to make changes and improvements to any of the products described in this guide without prior notice is reserved.*

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## 10. NOKIA 1-YEAR LIMITED WARRANTY

NOKIA warrants that the NOKIA wireless phone and accessories are free from defects in material and workmanship. The warranty period for the Phone (Radio) units and all accessories (excluding carry cases) is twelve (12) months from the date of purchase OR fourteen (14) months from date of wholesale shipment from NOKIA, OR fifteen (15) months from the date of manufacture by NOKIA. The warranty period for the Carry cases is three (3) months from the date of purchase or five (5) months from the date of wholesale shipment from NOKIA.

During the warranty period, NOKIA will, at its option, repair or replace the defective product free of charge.

However, if NOKIA determines that the warranty conditions cannot be applied, the purchaser will be billed for the repair and shipping.

### EXCEPTIONS

This warranty is subject to the following exceptions:

1. Mobile or fixed installation, which is not in accordance with the installation instructions, published by NOKIA, will void the warranty. Damage caused by a repair or an attempt to repair by other than a service centre authorized by NOKIA will void the warranty;
2. This warranty covers normal consumer use and does not cover defects or damage to any product which, in NOKIA's sole opinion, has been subject to improper storage, liquid damage, unauthorized modification, misuse, neglect, abuse, misapplication, accident, alteration, improper installation, maladjustment of consumer controls, or abnormal operating conditions, or which has been attributable to acts of God;
3. Fuses are not covered by the warranty;
4. This warranty does not cover defects or damages caused by a product which is not approved by NOKIA to be connected to its wireless phone;
5. This warranty does not cover defects or damages caused by improper or defective function of the carrier system or by inadequate signal reception by the antenna;
6. Removal and reinstallation costs are not covered by this warranty;

7. This warranty is applicable only to products sold and bought in Canada or Bermuda;

8. Removal, alteration, or defacing of the Serial Number Plate, or the accessory Date Code Labels will void the warranty.

In no event shall NOKIA be liable for incidental, special, or consequential damages, direct or indirect, loss of unanticipated benefits or profits, loss of use of its wireless telephone, resulting from the use of its wireless phone, or its accessories, or arising from any breach of this warranty.

#### **CLAIM PROCEDURE**

In order to obtain warranty performance, return the defective unit to the NOKIA Service Centre with transportation charges prepaid (Shipping of the repaired unit will be paid by NOKIA, and NOKIA shall have risk of loss or damage during this shipment).

The proof of date of purchase will be required before in-warranty service is rendered.

Maintenance and service may be obtained in any authorized service centre in Canada.

#### **EXTENSION OF WARRANTY PERIOD**

When a repair is made, an extra 90-day service warranty is given to the labour and parts of the repair concerned. If replacement of a faulty unit is applied, instead of repairing, this 90-day service warranty is applied to the replaced unit.

Besides this 90-day service warranty, the warranty repairs or replacements do not affect the original warranty conditions, which are determined by the date of purchase.

THE FOREGOING WARRANTY IS THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

Some provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

FOR WARRANTY SERVICE LOCATION, CONTACT YOUR SERVICE PROVIDER/RETAILER/DEALER OR DIRECTLY TO:

NOKIA PRODUCTS LIMITED  
575 Westney Road South  
Ajax, Ontario L1S 4N7

For products being returned to NOKIA or its authorized service centres, the service provider/retailer/dealer shall prepay shipping charges, taxes, duties, insurance. NOKIA shall have no risk for loss or damage during this shipment.

NOTE: As warranty is automatically registered, no further action is required by the consumer.

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